

Returns Form

Returns to unit -

Please return your goods to our Unit. Please bring your delivery note/receipt with you as proof of purchase.

Telephone/Internet Order Returns -

Complete this form and return with your items and a copy of your delivery note/receipt to our address below:

Unit 11, Bookham Industrial Estate, Church Road, Great Bookham, Surrey, KT23 3EU

Customer name: _____

Customer address: _____

_____ **Postcode:** _____

Email address: _____

Telephone number: _____ **Order/Invoice number:** _____

Product Code	Product Description	Quantity Returned	Return Code	Action Required (please tick)		Product Code (of replacement product)
				Refund	Replace	

Return Codes: 1. Changed mind 2. Faulty 3. Damaged 4. Wrong product 5. Other (please specify below)

Comments